



# Happy Hounds Hotel Acknowledgement & Client Intake Form

These Forms are filled out once per pet once a year and covers liability, vaccinations, flea prevention, emergency care, behavioral disclosures, payment terms, after hour/late fees, abandonment policies, media policies, etc

## CLIENT INFORMATION

Name:

Address:

Phone:

Email:

## EMERGENCY CONTACT DETAILS

Name:

Relationship:

Phone:

Email:

## DOG INFORMATION

Name:

Breed:

Age:

Weight:

Sex:

Colors/Markings:

Likes:

Dislikes:

Temperament:

Does your dog respond to the recall command?  Yes  No

Other Important Commands/playtime instructions:

## DOG BEHAVIOR

Does your dog exhibit any destructive behaviors?

If yes, please elaborate:

Has your dog been looked after by someone else before?

If yes, please elaborate if there were any problems:

Has your dog shown aggressive behavior toward another person or dog?

If yes, please elaborate:

Feeding Instructions (Type of food, feeding time, and quantity):

Does your dog have any allergies?

If yes, please specify:

Is your dog potty trained?

How does your dog let you know that they need the toilet?

Is your dog insured?

Policy Number:

Is your dog afraid of anything in particular (e.g., fireworks, thunder, etc.)?

If yes, please elaborate:

## VETERINARIAN INFORMATION

Name:

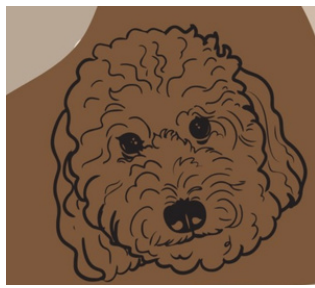
Clinic Name & Address:

Phone:

Email:

We are not liable for any vet fees. Please list the amount below you are comfortable paying in case of an emergency

Amount: \_\_\_\_\_



# Happy Hounds Hotel

## Agreement

This contract (the "Agreement") is entered into between Happy Hounds Hotel (hereinafter referred to as the "Dog Boarding Company," "We," or "Our") and (hereinafter referred to as the "Dog Owner, agree to this for each time your dog(s) are boarded at Happy Hounds Hotel.

### **DOG BOARDING SERVICES**

The Dog Boarding Company will provide a safe, clean, and caring environment for the dog(s) throughout the duration of the services. This includes ensuring that adequate shelter, comfortable bedding, sufficient food, and clean water are readily available to promote the dog(s)' well-being. The Dog Boarding Company acknowledges and agrees to adhere to the feeding schedule and dietary requirements specified by the Dog Owner. Appropriate provisions will be made to ensure that the dog(s) receive the necessary physical activity, playtime, socialization, and companionship. The dog(s)' medications will be administered according to the Dog Owner's explicit instructions.

### **Vaccination & Preventative Care Requirements**

Required Vaccination: Rabies, Distemper (DHPP), Bordetella

### **Parasite Prevention Requirement:**

All dogs must be on a current flea and tick prevention

Proof of vaccinations must be provided prior to boarding.

Dogs must arrive free of fleas and ticks. Treatment will be administered at owners expense if needed.

### **DOG OWNER RESPONSIBILITIES**

The Dog Owner should ensure that their dog(s) have the appropriate ID tags and collars for identification. The Dog Owner should ensure the health of their dog(s) before check-in. The dog(s) should be free from contagious diseases for at least 14 days prior to their stay, and the dog(s)' vaccinations and flea/tick prevention should be current. The Dog Owner will provide clear and detailed instructions for any required medications or special dietary needs, and any medications should be properly labeled. Any known dog behavioral issues or aggression triggers must be disclosed to the Dog Boarding Company. This information is essential for the safety of both the dog and boarding staff.

## Services Performed

The obligations and promises contained in this Agreement apply to all services provided by Provider to Client, including those provided at a future date.

Provider agrees to provide pet boarding and related services. Provider agrees to use reasonable care in keeping its premises sanitary and properly enclosed. In consideration for such services, Client agrees to pay Provider the current rates in effect when Provider provides the requested services to Client.

Provider's services will be provided under Client's written instructions and requests subject to the terms, conditions, and limitations outlined in this Agreement.

**Payment** The Dog Owner agrees to pay the Dog Boarding Company the boarding fee as outlined in the pricing we have discussed or shown on the pricing form on our Facebook page.

**You should be paid IN FULL by pick up. All boarding reservations are confirmed for full duration of the stay. In event the pet is picked up earlier than scheduled depart date, any unused portion of reservation is non refundable. We understand emergency happens, If services are canceled 24 hours or less in advance a cancelation fee of \$35 is due.** Additional services, such as bath before going home and transportation, will be subject to additional fees. The Dog Owner will be responsible for the payment of these additional service fees. The Dog Owner acknowledges that the late pick-up of their dog(s) beyond the agreed-upon check-out date and time will result in additional fees, which are assessed either on a per-day or per-hour basis.

### Pet Safety

Client shall be solely responsible for disclosing to Provider any pet allergies, illnesses, health conditions, habits, or behaviors (e.g., aggressiveness, biting, escaping, favorite hiding places) that could impact Provider's provision of services or safety.

Client authorizes Provider to use all means reasonably necessary in Provider's discretion to keep Client's pet(s) safe and healthy while providing services. This may include, without limitation, isolating a sick, injured, or aggressive pet in a separate room or crate and/or seeking medical assessment or treatment for a sick or injured pet.

Client acknowledges that Provider is not a veterinary medicine establishment and does not practice veterinary medicine. In the event Provider deems veterinary treatment is necessary in his or her discretion, Provider will first attempt to contact Client. If Client cannot be reached, Provider will attempt to contact the designated Emergency Contact(s). If neither party can be reached, Client authorizes Provider to seek treatment from a veterinarian using the information provided in the emergency form. The amount on the veterinary authorization form is the maximum allowable expense for life-saving measures. For dogs and cats, Client warrants those pets subject to this Agreement will remain current with rabies vaccinations during this Agreement. For dogs, Client warrants those pets subject to this Agreement receive regular heartworm testing and monthly heartworm prevention during the duration of this Agreement. Provider reserves the right to request veterinary records from Client at any time this Agreement is in force.

## **Client Warranties**

Client represents that he or she is the sole owner of the pet(s) subject to this Agreement and that no lien or mortgage against pets exists.

Client warrants that the pet(s) subject to this Agreement have not ever shown signs of aggression towards people or other animals and further agrees to be fully responsible and liable for all conduct or behavior of the pet(s) while in the care of Provider.

Client warrants that the pet(s) have not been exposed to any infectious diseases within the past thirty days.

## **Pet Abandonment**

Client acknowledges that should the boarding charges go unpaid, Provider may exercise its lawful rights upon ten days' written notice via first-class mail to Client's home address. A pet unclaimed at Provider's premises for ten days beyond its discharge date is considered abandoned and becomes the property of Provider. Every effort will be made to contact Client during these ten days. If the Client cannot pick up the pet on the scheduled discharge date, Client must contact Provider to make arrangements to extend the pet's stay and pay additional charges per this Agreement.

## **Indemnification and Limitation of Liability**

As permitted by law, Client agrees to indemnify, defend, and hold harmless Provider, Provider's employees, and Provider's agents from and against all demands, claims, harm, losses, or penalties, including, but not limited to, medical expenses, attorney's fees and costs, arising from or related to injuries or damages to persons or property caused by Client's pet or pets, including, but not limited to, injuries to the pet itself, Provider's personnel or third parties, and damage to property owned by Client, other guests, Provider, and Provider's personnel.

As permitted by law, Client covenants not to sue and releases Provider, Provider's employees, and Provider's agents (collectively "Releasees") from any causes of action, claims, or demands (except to the extent arising from a Releasee's gross negligence or willful misconduct) which the Client may now have or have in the future against Releasees on account of personal injury, property damage/loss, death or accident. These include claims related to injury, loss, or death of Client's pet(s) and damage to, theft, or loss of Client's property.

Client agrees that Client will be solely responsible for any injuries sustained in connection with Provider's provision of services under this Agreement, including loss or injury to Client's pet(s), property damage, or loss/theft of Client's property, and that Client is relieving Releasees of liability for such loss, injury or damage. The client is also responsible for any kind of accidental pregnancy and is aware of the accidents that can occur with bringing an unfixed animal.

## **Cancellation**

For or cancellations or changing plans made 24 hours before the scheduled service, no amount is refundable.

## **Assignment**

This Agreement shall not be assigned without the prior written permission of the other party.

## Termination

Provider reserves the right to terminate provision of services under this Agreement in its sole discretion if Provider determines that instructions given for care are causing harm or neglect to Client's pets. Provider has the pets' best interest at heart and refuses to take part in care that is neglectful or harmful to the pet. In such event, Provider will first attempt to contact Client to make alternative pet care arrangements. If Client cannot be reached, Provider will attempt to contact the designated Emergency Contact. If neither party can be reached, or if Provider and Client or Client's Emergency Contact are unable to agree upon alternative pet care arrangements mutually, Client hereby authorizes Provider to place the pet in a kennel Provider chooses, and all boarding or hospitalization and related charges, including transportation, will be the sole responsibility of Client.

### Force Majeure

Provider will not be liable to the Client for any loss resulting from an act of God, natural disaster, an emergency or accident of any kind, an act of the public enemy, war, general arrest or restraint of government and people, civil disturbance or similar occurrence, or terrorist attack.

### Governing Law

This Agreement shall be governed by the laws of the State of Texas without giving effect to the principles of conflicts of law. The Parties consent to jurisdiction and venue in the courts located in the State of Texas, County of Jefferson.

## Entire Agreement

This Agreement is the entire agreement between the Parties concerning the subject matter hereof and supersedes any previous agreements and understandings, written and oral.

If any provision of this Agreement is deemed void or unenforceable, such provision shall be severed from this Agreement, which shall otherwise remain in full force and effect.

## Photo and Video Release Form

the owner of the pet(s) hereby authorize [Happy Hounds Hotel] to use photographs and video recordings taken of my dog(s) during the boarding services for promotional, marketing, and advertising purposes, which may include but are not limited to website content, social media posts, newsletters, flyers, brochures, promotional videos, and other digital or print communications.

I understand that while these photographs and video recordings may be used for promotional purposes, my personal information (such as my full name, contact information, and address) will not be disclosed or shared without my additional consent. I acknowledge that granting this consent is entirely voluntary, and I have not been coerced or pressured into providing permission for the use of my dogs' photographs and video recordings.

# Hours of Operation

**Monday–Friday: 7:00 am-12 pm, 3pm-5:30pm**

**Saturday: 9-12 am**

**Sunday: 7-9 am, 5-6pm**

**please communicate what day and time you will be dropping off and picking up.**

## Payment and Cancellation

After hours or out of operation hours pick up is available upon request for a flat rate of \$20 per visit.

You should be paid IN FULL by pick up. All boarding reservations are confirmed for full duration of the stay. In event the pet is picked up earlier than scheduled depart date, any unused portion of reservation is non refundable. We understand emergencies happens, If services are canceled 24 hours or less in advance a cancelation fee of \$35 is due

If you have any questions please reach out

Phone: 409-223-826


Email: [Happyhoundshotel1@gmail.com](mailto:Happyhoundshotel1@gmail.com)

Facebook: Happy Hounds Hotel

By signing below, I acknowledge that I have carefully read and fully understand all policies, terms, and conditions provided by the facility. I acknowledge if something changes with my animal's health, behavior, vaccination status, or relevant information I am responsible to let the owner know and fill out a new form.

**Provider**

**Client**

Signed: 

Signed: \_\_\_\_\_

Printed: Kennadi Spacek

Printed: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_